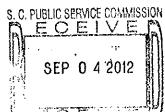
Date: 8/23/2012

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polic Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



S. 3.



Phone: 803-896-5100 Fax: 803-896-5199 www.psc.sc.gov

Print

Complainant or Legal Representative Information: * Required Fields
Name * John Thoma
Firm (if applicable)
Mailing Address * 1157 Molokai Drive
City, State Zip * Tega Cay, SC 29708 Phone * 803-548-2617
3-mail *
Name of Utility Involved in Complaint: * Utilitles Inc.
NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.
Type of Complaint (check appropriate box below.) *
Billing Error/Adjustments Deposits and Credit Establishment Wrong Rate Refusal to Connect Service Disconnection of Service Payment Arrangements Water Quality Line Extension Issue Service Issue Meter Issue Other (be specific) unjustified rate hike
Name of
Iave you contacted the Office of Regulatory Staff (ORS)? * Yes No ORS Contact:
Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)  This water company has had numerous hikes and the service has always been poor. A new hike is just not right.
telief Requested: " (This section must be completed. Attach additional information to this page if necessary.)
Geep the rate the same.
TATE OF SOUTH CAROLINA ) VERIFICATION
)
DONTY OF
John Thoma verify that I have read my complaint filed on 08/23/2012  Complainant's Name*
nd know the contents thereof, and that said contents are true.  Complainant's Name  Complainant's Name  Complainant's Signature

Page Anf 2